



AUG 13 2001 IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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11-13-01

Applicant(s):

Anil K. Annadata, Mingts^e Chen

Assignee:

Siebel Systems, Inc.

Title:

Configurable Media-Independent Server

Serial No.:

09/823,869

Filing Date:

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Docket No.:

M-11527 US

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San Jose, California
August 7, 2001

COMMISSIONER FOR PATENTS
Washington, D. C. 20231

RECEIVED

PRELIMINARY AMENDMENT

AUG 17 2001

Dear Sir:

Technology Center 2600

The following Amendments and Remarks are submitted for entry into the application filed on March 31, 2001, serial number 09/823,869. This Preliminary Amendment is submitted prior to the first Office Action on the merits in the above-captioned case. Entry of this amendment is respectfully requested.

08/15/2001 CCHAU1

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01 FC:103
02 FC:102

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IN THE ABSTRACT

Please replace the abstract with the following text:

Adjustment date: 08/30/2001 The present invention provides a configurable system for communicating via multiple communication channels of different media types. The system includes a communication server that can be configured to communicate with multiple communication channels of different media types. The system can also include multiple channel drivers for communicating with multiple communication channels of different media types. The system can include a database for storing commands that can be issued to the communication channel and events that can be received from the communication channel.

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IN THE FIGURES

Please cancel Fig. 6.~